



MULTILINGUAL CUSTOMER SERVICE REPRESENTATIVE

3S Solvay Shared Services is the shared services company for the Solvay Group, that develops and provides contractual shared services in Accounting/Finance and Human Resources.

We are searching for

- candidates to work as **multilingual Customer Service Contact**, to be the first contact person between 3S Solvay Shared Services and our correspondents in the countries;

Your main Responsibilities will be

- Answer the requests from 3S customers;
- Ensure 3S customers' satisfaction through the improvement of the communication;
- Solve problems in a country and bring country knowledge; bring answers through experienced knowledge of company's and countries operations;
- Capture and communicate feedback on services;
- Prepare reports, propose improvements/best practices.

Profile:

- University degree;
- English Good or Fluent and commulatively fluency or Native in Dutch;
- Autonomy, Dinamyc and reliable, team player, proactive, able to work under pressure and flexible with sleeves-up personality.
- Analytical quick thinking

We offer:

Integration in a growing multinational company; salary and contract according to position, knowledge and experience.

Work place:

Carnaxide (Lisbon)

If you are interested in applying, please send us your CV in English to our email: Tiago.pereira@solvay.com